

# ALCATEL-LUCENT ENTERPRISE OPENTOUCH CONVERSATION FOR iPad

The Alcatel-Lucent OpenTouch® Communications Suite transforms enterprise communications into collaborative conversations and business services. OpenTouch Conversation brings the essential elements of the OpenTouch Communications Suite to life, supporting seamless interaction across multiple media, devices, and participants, all within the same conversation.



The OpenTouch Conversation unified communications application runs on native operating systems for Apple® iPad™, Apple® iPhone™, Microsoft® Windows™, and Android™ devices. The OpenTouch Conversation web client supports Google® Chrome™, Mozilla® Firefox™, Microsoft® Internet Explorer™, and Apple® Safari™ web browsers. No matter the device or platform, OpenTouch Conversation supports business communications needs.

## OPENTOUCH CONVERSATION FOR IPAD

OpenTouch Conversation for iPad exposes the features and flexibility of the OpenTouch Suite through the popular iPad tablet device. Use gestures to place calls, retrieve messages and move easily from a phone call or IM to a multi-party conversation. View and annotate presentations, PDFs, and images. Send IMs, exchange files, and activate and create call-routing profiles.

### FEATURES

- Place, answer, and manage voice and video calls using the enterprise dialing plan – call anywhere using device, corporate directory, or OpenTouch contacts
- View contact presence and availability and tap to start and manage collaborative, secure conversations
- Start with a simple one-to-one chat and add people, add voice, add video, add content – seamlessly and effortlessly

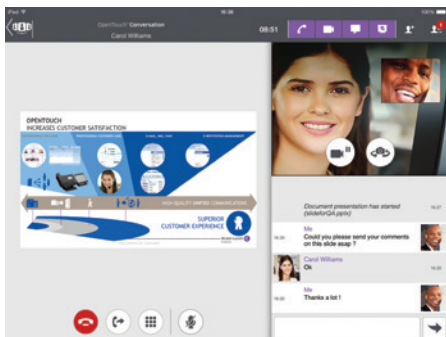
- Manage communications preferences and reachability using call routing profiles, effortlessly while on the move
- Enable/disable Call Supervision and Manager-Assistant modes
- Present a single business identity, with one phone number across multiple devices – desk phone, PC, tablet and smartphone
- Move the conversation between devices using Rapid Session Shift - move the late day video conference to your mobile device and be on time for the next appointment
- Listen to and manage voice mail messages
- View shared desktops
- Schedule meetings on-the-go using pre-defined meeting profiles that tailor OpenTouch conferencing capabilities to match the type of meeting or event
- View and conduct presentations – view shared presentations, PDFs, and bitmap images
- Annotate shared presentations, PDFs, and images using gestures to select tools and make real-time edits
- Manage ongoing conversations using the complete set of conference controls – transfer, mute, hold, resume, hang up, add, promote and more
- Download from the Apple App Store and review the built-in help tutorial

### OPENTOUCH CONVERSATION

Users can move from a phone call to a conference call simply by adding people to the conversation – add video, show presentations, and exchange files with ease. Employees can optimize their time by transferring calls to their smartphone, tablet, videoconferencing end-point, or PC without interruption. OpenTouch Conversation® adapts to the way that users work, fostering conversations that enrich their business.

## BENEFITS

- Compelling and thoughtful user experience that encourages use, encourages employee communications and encourages rich and frequent conversations
- Reduced enterprise communications expenses through use of Wi-Fi or 4G/3G data connectivity for telephone calls and conference calls (VoIP)
- Improve collaboration and increase efficiency with streamlined evolution of business conversations to include multiple parties, persistent conversations, content sharing and high-quality video conferencing while on the move
- Boost productivity and save budget with quick access to business communication features anywhere
- Be contacted faster and more efficiently with a single business identity across multiple devices
- Save time with automatic presence that makes clear when a contact is available and shows the best ways to communicate
- Improve the meeting experience with profiles that tailor system behavior to match the type of meeting or event, including webinars, training sessions and daily business meetings
- Express ideas and interactively collaborate and innovate using feature-rich annotation tools



## TECHNICAL SPECIFICATIONS

### AUDIO

Audio codecs	G.711 $\mu$ -law, G.711 a-law, G.729 Annex A
DTMF support	For joining a conference call or using an auto attendant RFC 2833

Echo cancellation	Built-in
Voice activity detection	Used for video switching, noise isolation

Manager/assistant	Delegation on/off
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Supervision	On/off
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### CONNECTIVITY

Cellular and network connectivity	3G, 4G, Wi-Fi
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IPv6 ready	Yes
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### CONTACTS

Contact provisioning	OpenTouch users, corporate directory
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Local device contacts	iOS Contacts
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### CONTENT SHARING

Annotate web presentations	Lines, colors, shapes, highlighter, eraser
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View a shared desktop	
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Web presentations	View and control web presentations
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### LANGUAGES

English	French	Norwegian
Chinese (Simplified)	German	Portuguese
Chinese (Traditional)	Italian	Russian
Czech	Korean	Spanish
Danish		
Dutch		

### PLATFORM REQUIREMENTS

Required Alcatel-Lucent OpenTouch platforms	One of the following: <ul style="list-style-type: none"> <li>• OpenTouch Business Edition R1.x and 2.x</li> <li>• OpenTouch Multimedia Services R1.x and 2.x</li> <li>• OpenTouch Conversation universal client user option license, part number 3BA09662JA</li> </ul>
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Tablet devices	iPad Air, iPad Air 2 iPad mini 2, iPad mini 3 iPad (4th generation)
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OS versions	iOS 7.x and 8.x (iOS 8.x recommended)
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### SECURITY

Authentication	Client authentication via login/password and certificate Server authentication via certificate
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Encryption	HTTPS, LDAPs, SIP TLS and SRTP
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Video standards and protocols	Yes
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NAT/firewall traversal	OpenTouch Session Border Controller OpenTouch Edge Server Reverse proxy
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### VIDEO

Interoperability	LifeSize 220 and Icon Series systems
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Video codec	H.264 profiles 1.3 and 3.0
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Multiparty video conferencing	Embedded voice-activated video switching Integrated LifeSize UVC MP support
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Video resolution	CIF (352x288) 30 fps VGA (640x480) 30 fps
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